

Date of Release: April 11, 2020

We are relieved to share with you that for the past three weeks since our colleague was tested positive for COVID-19, no residents nor additional staff are infected with COVID-19. Our affected colleague is also recovering day-by-day.

We are deeply grateful for the tremendous support from many generous donors and organizations for your help in ensuring Villa Cathay Care Home to have enough PPEs to safeguard the health of our residents and our front-line health care workers. Amidst the global shortage of PPEs, the much-needed and timely PPEs donations to Villa Cathay Care Home from each and everyone of you, have greatly helped our residents and our team to overcome the past two weeks. Please accept our deepest gratitude!

Villa Cathay will continue to take enhanced precautionary measures to minimize the risk of COVID-19 to residents and staff. We will keep monitoring residents' temperature and symptoms three times a day so that we can detect any change in residents and be able to arrange residents for testing and implement infection control measures early. Staff will have to be screened for symptoms upon arrival at work. Staff members who have any COVID-19 related symptoms will be tested for COVID-19 and can only return to work when the result is negative.

All staff are required to wear face masks and practice strict hand hygiene while at Villa Cathay. Direct care staff will also need to change into a different set of clothes when they arrive at Villa Cathay, as well as wear face masks, face shields or goggles, to minimize the chance of bringing the virus to the residents.

Since the visitation restriction took effect in mid-March, Villa Cathay has been assisting residents to connect with their family members via WhatsApp or Skype.

The challenge with COVID-19 continues to evolve day-by-day. If you would like to support our COVID-19 work or supplies, please visit <u>this webpage</u>.

We are thankful for your trust in Villa Cathay to provide a home away from home for vulnerable seniors in our community. Your confidence and support to our team during this unprecedented time are deeply appreciated. Providing essential care to seniors is Villa Cathay's core value and our priority. Our team members will continue to deliver quality care to seniors at Villa Cathay during the COVID-19 pandemic.

We wish you and your loved ones continue to stay healthy and safe during COVID-19!