



Important Notice 重要通告

Date of Release: March 9, 2020

On March 7, the BC's Provincial Health Officer announced that Lynn Valley Care Home has two confirmed cases of the coronavirus. After the announcement, Villa Cathay identified that one of our casual workers worked in the affected care home in the last week of February.

This staff member does not have any flu-like symptom and is in good health. This staff member now is self-quarantined at home and is being closely monitored by health authority.

We have confirmed that none of the residents who have been cared for by this casual worker has any flu-like symptoms. In addition, no resident in Villa Cathay has any flu-like symptoms.

We have consulted with the VCH Medical Health Officer and were advised that **there is no need to further isolate residents or staff at this point.**

If you or your close contact have visited the affected care home, we would appreciate your assistance to inform us as quickly as possible.

Since January 31, 2020, Villa Cathay has taken precautionary measures to minimize the risk of Villa Cathay residents being affected by the coronavirus, such as requesting visitors to complete travel history surveys as well as additional infection controls throughout Villa Cathay.

Villa Cathay will continue to implement enhanced infection control and preventative practices throughout the facility to reduce the threat of the coronavirus to residents, staff, volunteers, and family members. Starting March 9, 2020, the following additional precautionary measure will be in place:

- Suspend all volunteers and community group visits.

- Suspend programs that will require residents from different floors to meet in one place, such as the hair salon, the dental clinic and the exercise room.
- Same-floor-only group recreation and rehabilitation activities.
- Enhanced sign-in protocols for visitors.
- Meeting rooms will not be available for family bookings or community meetings.
- Daily enhanced housekeeping for high contact areas and common areas.

Your dedication and commitment to enhancing Villa Cathay residents' well-being are deeply valued; however, the health of residents, family members and volunteers, is of the top priority to Villa Cathay. We look forward to resuming all volunteer-led programs as soon as the public health landscape surrounding the coronavirus is clear.

Should you have any questions or concerns, please do not hesitate to contact your liaison at Villa Cathay.

Yours sincerely,

Szuchi Lee

Executive Director

Villa Cathay Care Home