



## Important Notice 重要通告

**Date of Release: March 27, 2020**

We face a burgeoning COVID-19 pandemic in our community. Despite Villa Cathay has implemented a series of precautionary measures since the end of January, we cannot be immune from the impact of the COVID-19.

We regret to learn that one of our staff members has been diagnosed with the COVID-19. The affected staff member currently has only mild symptoms and is in self-isolation at home.

Currently, **no Villa Cathay resident** is diagnosed with COVID-19.

Villa Cathay is closely monitoring residents' health, including taking residents' temperature and vital signs three times a day, and will ensure all staff wear masks and practice strict hand hygiene when providing care for residents. All staff members will be screened for any symptoms before they begin their shifts at Villa Cathay. Staff members who have symptoms will be required to have a COVID-19 test and will not be allowed to work until their test results are negative and symptoms-free.

Since we have one staff member who has been confirmed of the COVID-19, Vancouver Coastal Health will activate outbreak protocols at Villa Cathay and designate a Medical Health Officer to be at our site to provide direction. The Environmental Health Office will also work with Villa Cathay to direct further infection control protocols.

We are thankful to the community for the trust in Villa Cathay to provide a home away from home for vulnerable seniors. During this unprecedented time, your confidence and support in our team will be of utmost importance. Providing essential care to seniors is Villa Cathay's core value and our priority. Symptoms-free Villa Cathay Care Home team members will continue to deliver the essential services to all the residents at Villa Cathay.

We do face challenges to restock vital Personal Protective Equipment (PPE) in this global shortage. **If you would like to support us with any spare PPE, [please fill out this form](#)**, or contact Joey Cheung at 604-215-3548 or email: [joey@villacathay.ca](mailto:joey@villacathay.ca).

We wish you and your loved ones to stay healthy during this coronavirus pandemic. We look forward to having you come to see our work in person, or joining you to create many more memorable moments for Villa Cathay residents.

Yours sincerely,

**Szuchi Lee**

Executive Director

**Villa Cathay Care Home**