

## VILLA CATHAY FAMILY COUNCIL CODE OF CONDUCT

### 華宮家人委員會 操守準則

*Actions of Family Council members reflect on the entire council. All members must consider the council's purpose and reputation in their communications and actions.*

家人委員會成員的行為操守反映並影響整個委員會。所有成員在溝通和行為操守上都必須考慮本會的宗旨和聲譽為要。

- The agenda and discussion should be related to the goals of the Family Council, not the individual's interest. The focus should be on improving the quality of life and care for all residents.

議程和討論應該與家人委員會的目標相關，而不涉個人的利益。重點應放在提升所有住客的生活質素和護理上。

- Respect confidentiality at meetings – any personal information should not be discussed outside of meeting.

尊重會議保密協議 - 任何個人信息不得在會議之外討論。

- Speak frankly with an open mind. We value constructive opinions and common concerns of all Family Council members.

開誠佈公地說話。我們重視所有家人委員會成員有建設性的見意和共同關注。

- If possible, present feasible solutions when identifying an issue.  
如果可能，在識別問題時並提出可行的解決方案。

- Be respectful in your communication.  
在所有會議交流中，請保持尊重的態度。

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*Together, we can enhance the quality of our elder's life.*

大家為提高長者們生活質素而努力

