

Villa Cathay Family Council AGM July 17, 2022 – Message from the Chair

中文版在第二頁

Good morning everyone.

I am happy to join you today as the new Chair of the Family Council, replacing my wife Francisca Ling, who passed away on May 25th of this year.

As many of you know, Francisca was very passionate about the Family Council and through it, worked tirelessly to enhance the lives of all of the residents of Villa Cathay, many of whom she knew personally. She also felt it important to help families navigate the process of gently integrating their loved ones into Villa Cathay, and thoughtfully and practically helped families in this important area.

She was uniquely talented and a wonderful person and an inspiration to us all. As her husband and a fan of her and her work, I would like to formally recognize her meaningful commitment to Villa Cathay here today.

Villa Cathay has set up a legacy fund in Francisca's honour to help residents who are unable to fund items that they can't afford but need to improve their quality of life. This can include things like clothing, accessories, walkers, wheelchairs and really anything that could help them lead happier lives. If you or any other family members are interested in knowing more about this fund or how to donate to it, you can contact Joey Cheung at Villa Cathay.

My philosophy about how to lead the Family Council is the same as Francisca's. I believe that the focus of the Family Council can easily match the commitment laid out in the Mission Statement of the current Terms of Reference for the Family Council: ***“The Villa Cathay Care Home Family Council shall advocate for improved communication and collaboration between family members and Villa Cathay Care Home staff and management by working collaboratively with the facility's staff and management on projects that enrich the lives of persons in care, making recommendations to decision-makers, and communicating common concerns and ideas for improvements.”***

Your current executive members of the Family Council, which includes Ilen Toy, Co-Chair, Grace Wong, secretary and myself as Chair, are committed to being open and transparent, fair-minded and balanced in our approach in how we manage our work and communications.

This year, we would like to spend some time on updating the Family Council's Code of Conduct and the Terms of Reference, so that they best reflect all of our current thinking. This process will be done openly and transparently, and all interested family members will be invited to participate.

We will listen to and provide meaningful assistance and support to all family members. We will maintain confidentiality, where required.

We will collectively look to continuously improve the value and impact of your Family Council.

We will work progressively, collaboratively and respectfully with the management and staff of Villa Cathay Care Home, to maximize the positive impacts for our loved ones who reside there.

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We encourage any family member who's interested in joining the Family Council to do so, and help us to achieve these goals together.

大家早上好。今天，我很高興能加入這個團隊，成為家人委員會今屆的主席，延續我在五月廿五日剛去世的妻子，Francisca Ling 的抱負。

許多人都知道，Francisca 對家人委員會充滿熱誠。為本會不遺餘力地工作，以改善華宮長者的生活為己任，而其中許多老人家是她認識的。她認為協助長者及其家人融入華宮這個大家庭的過程很重要，所以本會希望能為家人提供需要的幫忙和支持。

Francisca是個優秀和很有才華的人，她給我們帶來鼓舞和啟發。作為她的丈夫，工作伙伴和忠心的粉絲，今天，我以主席的身份表揚Francisca 對華宮的奉獻精神。

華宮以Francisca 的名義設立了一個紀念基金，以幫助那些需要資助來改善生活質量和物品的長者。這可以包括衣服、日用品、助行架、輪椅等任何可以提供幫助的物品，讓他們過著更舒適的生活。如果大家有興趣了解更多有關該基金或如何捐款的信息，您可以聯絡華宮的 Joey 張小姐。

在如何領導家人委員會，我的理念跟 Francisca 是一致的。我相信家人委員會的工作關注，與家人委員會組織章程的宗旨聲明是同步的："華宮安老院家人委員會透過與院內工作人員、管理團隊的協力合作，從事豐富住客照護的方案、對決策者提出建議、溝通共同的問題和想法以求改進，以提倡家人、工作人員、和管理團隊之間溝通與合作的加強。"

現屆的家人委員會執行成員，包括副主席 Ilen Toy、秘書 Grace Wong 和擔任主席的我本人，都致力於在我們工作和溝通上保持公開透明、公正和協調。

今年，我們需要一些時間來更新家人委員會的操守規則和組織章程，以便更適當地反映我們當前的所有想法。這個過程將公開透明地進行，並邀請所有感興趣的家人成員參與。

我們會傾聽並為所有家人成員提供有意義的幫助和支持。我們承諾保護個人私隱。

我們將共同尋求不斷提升家人委員會的價值和影響力。

我們會以積極，合作和尊重的態度與華宮的管理層和工作人員協力，為入住華宮的老人家帶來幸福快樂的生活。

我們鼓勵任何有興趣的家庭成員加入家人委員會，從而幫助大家一起實現共同目標。