

SOCIAL WORKER

Villa Cathay Care Home invites you to join us in making a difference!

Villa Cathay Care Home is committed to providing the highest quality, individualized and professional care to our seniors. By creating a safe, warm, and culturally focused Home, our elderly residents and their families find comfort, respect, and dignity. Our interdisciplinary team of professionals provide care with love and respect, honoring the dignity of seniors.

What you will do

In accordance with the vision, mission, and values of Villa Cathay Care Home Society, the Social Worker promotes the physical, psychological, social functioning of residents in alignment with the organizational goal of person-centered, culture-oriented professional care.

The incumbent collaborates with other health care professionals, support personnel, family members, and significant others to facilitate and enhance the psychosocial and general well-being of residents. They work closely with the Nursing leaders to arrange timely admission, discharge, and transfer to meet the provincial requirement and best practice standards. The Social Worker assists residents and family in understanding the BC health care system and will facilitate adjustment to the changes in health and in the health care environment at large. They will also serve as the residents' advocate applying therapeutic communication skills to facilitate expression of residents' choices, preferences, and wishes to enhance the care partnership.

Key responsibilities include:

1. Conducts comprehensive psychosocial assessment upon admission and annual reviews and engages the resident and family to develop an individualized psychosocial care plan. Facilitates resident's expression of his/her goals of care and the understanding about the residents' preferences, wishes, and needs by the interdisciplinary team.
2. Completes the assigned section in RAI-MDS assessment upon admission, quarterly, and when there is a significant change. Reviews and revises resident's care plan in collaboration with the interdisciplinary team.
3. Collaborates with Nursing leaders and liaises with VCH-Priority Access Team in arranging resident admission, transfer, and discharge. Conducts pre-admission assessment and visit.
4. Provides pre-admission tour and orientation to new and prospective residents and families to facilitate the transition into the residential care community.
5. Provides individual/group counseling and/or therapy with residents and family members to enhance the adjustment to residential living and to address care needs.

6. Coordinates, arranges, and advocates for resources needed for resident care, including but not limited to referral and follow-up to public and private trustee for financial matters. Makes referrals and arranges to fulfill residents' needs for such resources.
7. Initiates discussion about advanced planning and funeral arrangement with resident and family upon admission or when clinically suitable.
8. Serves as the first responder when resident abuse/neglect allegation is suspected or reported. Collaborates with the Nursing Leaders in the investigation and reports to the Executive Director. Conducts resident abuse prevention training
9. Organizes and facilitates family council meetings and engages family members in care participations and feedback to operation.
10. Participates in continuous quality improvement process to achieve the organizational goals of culture-oriented, resident-centered care.
11. Facilitates and expedites the room change process by applying relationship building and effective communication strategies with the residents on the room change list and their family members.
12. Manages the facility private pay wait list and keeps the ADT team and the Executive Director informed of the waitlist status.

What you bring

- Bachelor of Social Work degree plus a minimum of 3 years recent experience in a long-term care setting.
- Current registration with the BC College of Social Workers.
- Ability to apply systems theory to practice in Social Work assessment and intervention.
- Ability to conduct psychosocial assessments.
- Ability to organize and prioritize work according to the organizational goals.
- Ability to communicate effectively both verbally and in writing with clients and their families, colleagues.
- Ability to understand and influence group and inter-group processes, decision-making and problem solving.
- Ability to establish rapport with residents and families to explore issues that are beyond the initial presented concerns.
- Ability to adjust to new or unexpected events and to deal effectively with conflict.
- Ability to work collaboratively as a member of an interdisciplinary team.
- Computer literacy with Microsoft Office and willingness to conduct electronic documentation.
- Ability to speak and write Chinese an asset.

Additional Information:

- Able to demonstrate a clear criminal record to work with vulnerable adults
- Ability to work occasional weekends or evenings may be required

Successful applicants may be required to complete a Criminal Records Review Check.

As per the current Public Health Order, full vaccination against COVID-19 is a condition of employment with Villa Cathay Care Home.

How to Apply

To apply or for any inquiries, please email us at: hr@villacathay.ca and put "Social Worker" in the email subject line.